# NICE

# EVIDENCENTRAL

## NICE Investigate

Digital Evidence Management
for Corrections

**TRUTH
DEPENDS
ON IT ™**

# THE TRUTH. FASTER

Correctional agencies around the nation are laser-focused on safety and security. Still, given the large number of facilities and enormous prison population, incidents are bound to happen. But, with digital evidence residing in so many different systems and places, investigators waste immense amounts of time searching for, collecting, analyzing and sharing it. Transcribing and translating it. And simply trying to make it playable. So much time is spent on these manual tasks, that little time is left for the job they signed up to do..

NICE eliminates manual, inconsistent processes that slow correctional and law enforcement agencies down. NICE's digital transformation platform leverages integration, analytics, and built-in workflows to help your investigators get to the truth faster. They get the confidence of never overlooking evidence. And a single view of the truth that's clear, cohesive and indisputable.

> " You can't have an organization of our size, with numerous locations and multiple case management systems, all vying for the same set of data, and expect to manage investigations and digital evidence efficiently. The volume of video has become a tipping point for needing a better way. But if you're unable to coherently organize, retrieve and easily share these videos, and analyze them in context with all other digital evidence, that's not very helpful. With NICE Investigate, our investigators can manage investigations and digital evidence cohesively, through one login, instead of having to manually navigate their way through many disjointed systems. "
>
> *– Enterprise Information Services, One of the Largest Departments of Corrections in US*

# WHAT IS NICE INVESTIGATE?

**NICE Investigate**, part of the **Evidencentral** platform, is a Microsoft Azure Government cloud-based solution that breaks down information silos and brings all needed information right to the investigator.

## Consistent Digital Evidence Collection

**Evidence gathering no longer a culprit in delayed case resolution**

- Draw evidence from disparate systems into a central repository via unified workflows
- Effectively source video from security cameras, in context with all other evidence
- Convert CCTV and other video into standard format for universal, one-screen access

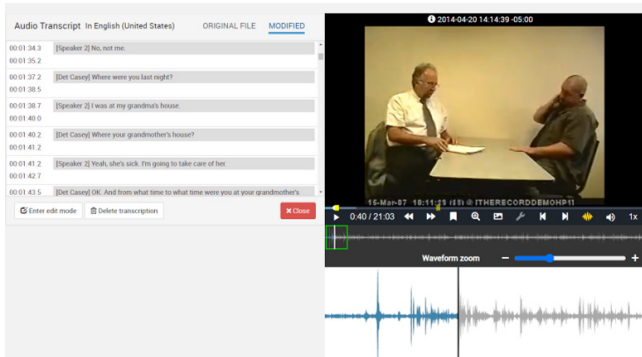## Unified Visibility Across Locations and Case Management Systems

**Investigators become more effective crime solvers**

- Rapidly search an connect all types of evidence, visualize contextually on timelines
- Manage all evidence cohesively, through one login
- Coherently organize all cases and evidence, enforcing agency defined user access control policies to ensure integrity of records & evidence
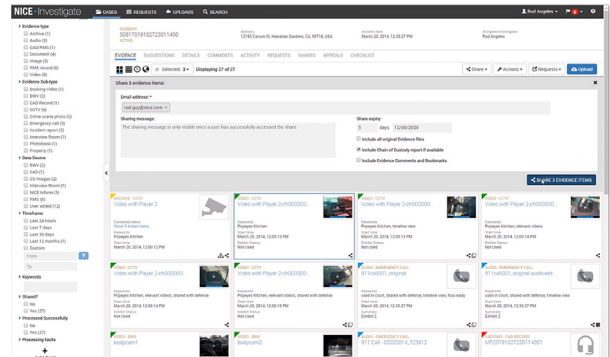
## Expedite Secure Sharing to Law Enforcement & Prosecutors

**Delays and security risks are eliminated, evidence admissible**

- Promptly and securely share thousands of different evidence items with law enforcement and prosecutors
- Low burden on your network
- Comprehensive chain of custody is tracked automatically for admissibility of evidence in court



*NICE Investigate can automatically transcribe video visits , phone calls, and 911 call audio*



With *NICE Investigate* investigators can securely share any amount of evidence to court, law enforcement, and others
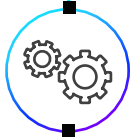
# PROVEN OPERATIONAL IMPROVEMENTS

## Cloud-based solution improves operational agility and accessibility of information

- Hosted on the Microsoft Azure Government Cloud, **NICE Investigate** makes all types of evidence readily accessible
- NICE's SaaS (Software as a Service) solution limits the up-front hardware and resource costs associated with premise-based storage alternatives

## Automation of manual processes results in direct operational savings

- Rapid, single login access to all evidence, and cross-case search and analytics improves operational efficiency
- Automated case building helps solve cases faster with unified case folder where all evidence is stored, visualized and analyzed
- Automates and streamlines audio/video redaction, transcription, translation and evidence sharing
- Automatically converts videos to a standardized format to make them playable

## Certified CJIS compliant platform eliminates security concerns

- NICE and Microsoft Azure Government meet the security requirements for federal, state, and local governments as defined by FBI's CJIS policy
- ISO/IEC 27001:2013 certification
- Antivirus and malware protection

## NICE Investigate promotes better collaboration

One of the industry's most comprehensive, open solutions for managing evidence and investigations, **NICE Investigate** promotes collaboration among satellite agencies, communities, investigators and prosecutors, enhancing the effectiveness of law enforcement.

**NICE Investigate** tracks continuity of evidence as it is collected, organized and distributed, encouraging the adoption of consistent, repeatable processes and practices.

## Digital transformation boosts outcomes of investigations

Investigations often rely on fragmented interactions to collect evidence from numerous locations, systems and repositories. The growing volume of multimedia evidence has overwhelmed legacy processes. This in turn delays case resolution and risks overlooking of critical insights.

Another inherent problem is the process of sharing large multimedia evidence files with justice and law enforcement partners, across tens of thousands of cases. Sending such files over networks can create security and chain of custody concerns, delays, and even cause network issues.

**NICE Investigate** transforms manual, time-consuming processes by leveraging the power of analytics and automation to streamline evidence collection, analysis and sharing. Agencies that use **NICE Investigate** report more agile and effective operations, as well as improved case closure rates.

---

| 20 Million+ | 5 Million+ | Up to 50% | 100% |
|---|---|---|---|
| **evidence items managed** | **investigations supported** | **overall investigation productivity improvement (time and costs)** | **of evidence immediately accessible in unified case folders** |

# NICE

## TRUTH
## DEPENDS
## ON IT ™

## About NICE Public Safety & Justice

With over 3,000 customers and 30 years' experience, NICE helps all types of public safety and criminal justice agencies, from emergency communications and law enforcement, to prosecutors and courts, digitally transform how they manage digital evidence and data from beginning to end, to get to the truth faster.

NICE's Evidencentral platform features an ecosystem of integrated technologies that bring data together to give everyone a single view of the truth, enabling public safety and justice agencies to do what they do better – whether it's responding to incidents, investigating and building cases, or prosecuting crimes.

With comprehensive digital transformation solutions that can be deployed across entire counties and states, NICE also helps everyone work better together, so justice flows more smoothly, from incident to court.

**nicepublicsafety.com**