## NICE - Investigate

### Improve Incident Response and Streamline Investigations







Police officers and investigators are always on the move. Now, with the NICE Investigate mobile app, they can work smarter and more efficiently wherever they may be, by collecting, connecting to and chasing evidence and leads right from their mobile devices, while engaging communities faster and more productively than ever before possible. And unlike other digital evidence management mobile apps, NICE Investigate Mobile even gives officers rapid access to recorded emergency calls and other digital information from a broad spectrum of digital evidence repositories to enhance their situational awareness and ability to respond to incidents more effectively. With NICE Investigate Mobile, officers and investigators can use their secure, department issued smartphones to:

#### Play Emergency Calls while on Scene

Today, the details of 911 and 999 calls are relayed to responding officers as second-hand information, but officers could glean far more insight and context if they had the ability to hear the actual call and see other digital evidence while on the scene of an incident. NICE Investigate makes this possible.

Proactive feeds of emergency calls: Officers dispatched to a high priority call are made aware of available 911/999 call recordings via an on-screen indicator in NICE Investigate Mobile, so they can promptly retrieve the calls and listen.

Rapid access to additional evidence: Officers can also get immediate access to digital evidence or incident information such as suspect photos or video collected by a dispatcher, real-time crime center, and more.

### Capture Digital Evidence from the Scene

Police officers and detectives, typically first on-scene to an accident, incident or crime, are in the best position to capture primary evidence.

Rapid case building and collaboration: Using NICE Investigate Mobile, officers can instantly record and upload photos, video clips, and witness statements to NICE Investigate's electronic case folders, making that information immediately accessible for collaboration. The process retains valuable metadata and ensures chain of custody while also eliminating manual steps that consume resources and time. This also jump-starts the case building process, which can lead to faster charging decisions and safer communities.



### Engage Community in Fighting Crime

In the wake of a crime, officers often have to go door to door canvasing for CCTV cameras and personally requesting video footage. But the legwork doesn't stop there. They need to copy video footage onto CDs and hand deliver it to a specialist to make it playable. This arduous, multi-step process can eat up hours of an officer's time.

Faster, smarter crowdsourcing: With NICE Investigate Mobile, officers can instantly pull up a list of cameras within a specific incident radius, and send off a request to registered businesses, community groups, and homeowners asking them to upload their video footage directly to NICE Investigate. No more copying discs! All uploaded video is automatically transcoded to a standard format and immediately available for viewing. Officers can also use NICE Investigate Mobile to text or email a secure link to witnesses of a crime, accident or incident, so they can also upload related photos or videos.

# Access All Evidence and Work Cases in the Field

In a world of paper evidence and digital silos, investigators are tied to their offices as they manually gather evidence and solve cases. Evidence isn't readily accessible from the field. Delays are inevitable, cases go stale.

NICE Investigate Mobile sets investigators free: With NICE Investigate, case evidence is auto-assembled from all sources into an electronic case folder which investigators can easily access from anywhere in the field. An authorized investigator can pull up and play videos or audio recordings, and view other digitized evidence, right from a smartphone. Imagine being able to show pictures to witnesses, or quickly review a critical piece of evidence to chase another lead in the field. No more having to wait to return to the office to work a case. Now your investigators can leverage the evidence they already have, wherever and whenever they want, to achieve faster case resolution.



### Operating Systems, Browsers, Security

Safari for iOS 9.3+, Google Chrome, Samsung Internet CJIS Mobile compliant



#### About NICE Public Safety

NICE Public Safety solutions integrate and put into context information from many sources to help emergency communications centers and investigation departments reconstruct and understand the who, what, when, where and why of an incident. NICE Inform, the industry-leading digital evidence management (DEM) solution, gives emergency communications centers better insight into how to continuously improve their operations. NICE Investigate is the leading open, digital policing solution that automates and expedites the entire digital investigation process, helping to increase case clearance rates. Over 3,000 organizations worldwide rely on NICE Public Safety solutions.

The full list of NICE marks are the trademarks or registered trademarks of Nice Systems Ltd. For the full list of NICE trademarks, visit

www.pice.com/pice-trademarks. All other marks used are the property of their respective proprietors. CONTENTS OF THIS DOCLIMENT ARE COPYRIGHT