

Customer Profile:
Top Firm

Business Impact of NICE Actimize Sales Practices & Suitability Solution:

Detects Manipulation 160 Times Faster

About the Institution



One of the world's largest financial institutions with hundreds of thousands of employees

Business Need



Recent industry scandals increased regulatory pressure on monitoring for LIBOR manipulation



Existing process was highly manual and resource intensive



Average LIBOR manipulation investigation took 480 man-days effort

The Solution



Actimize Benchmark Monitoring Solution

The Impact

Lowered reputational and regulatory risk from rate manipulation

Increased efficiency and productivity, presenting 70% of illicit activity in first results



Shortened investigation time from 480 to 3 man days with same results – 160 times faster investigation processes