NICE ▪ Investigate

The First Digital Investigation
Solution for Law Enforcement

Automate & Expedite
YOUR INVESTIGATIONS

Investments in digital policing initiatives have been shown to help with improving public safety and police operations. However, there are unintended consequences associated with this progress. A growing number of standalone systems makes it more laborious than ever for investigators to collect evidence relevant to their cases. Also, Investigators lack the tools needed to organise and make sense of what they do collect – to put together the critical 'who, what, where, when and why' of their cases. Furthermore, current methods for sharing cases with other investigators, agencies and prosecutors is manual and time-consuming.

NICE Investigate breaks down information silos and brings relevant information right to the investigator. It automates and expedites manual and time consuming tasks and makes investigators more efficient and effective by helping them collect, analyse and share evidence.

NICE Investigate Solution Architecture

NICE Investigate is a comprehensive yet easy to use software solution for detectives, investigators, prosecutors and law enforcement professionals. It facilitates secure online case management with digital evidence collection from any number of disparate sources, including crowdsourced content from citizens and CCTV from local businesses. The powerful 'Google-like' search allows you to search across all connected information sources to uncover insights. It uses advanced content analytics to make even the content within media such as audio and video files, documents, incident narratives and case reports from CAD and RMS systems searchable.

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COLLECT   ANALYSE   SHARE

INVESTIGATION PORTAL

PUBLIC PORTAL

CITIZENS
Share Tips, Photos & Videos

BUSINESSES
Register CCTV Cameras

Build Digital Cases

PROSECUTION PORTAL

Request & Access Digital Evidence

DATA SOURCES

NICE·Investigate

Consolidate Content from Siloed Apps & Data Sources

NICE Investigate integrates content from:

- Computer-aided Dispatch (CAD) systems
- Record Management Systems (RMS)
- Video: public and private CCTV, in-car, body-worn, interview, crime scene
- Audio: 999 call, radio and interview
- Automated License Plate Recognition (ALPR) systems
- Location systems
- Automated Finger Print Identification System (AFIS)
- Gunshot detection systems
- Physical evidence such as photos, lab reports, DNA, finger prints, weapons
- Forensic extractions from digital devices
- Social media
- Other publicly-available content

A powerful correlation engine suggests relevant content from connected sources, helping to ensure that all potential evidence is considered. A comprehensive search and analytics engine indexes and examines evidence and connected sources. Maps and timelines visualise data, making important patterns and relationships more visible and easier to understand.
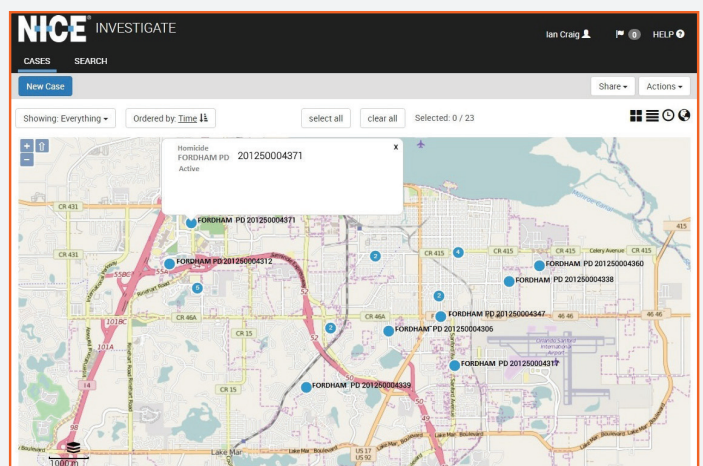
3 Online Portals with Roles-based Access

The INVESTIGATION PORTAL puts investigators in control of digital evidence to securely build their cases – making them more efficient and effective crime solvers.

- **Correlation & Automated Collection** – suggests relevant evidence, expedites content building
- **Digital Evidence Management** – access to case folders, smart redaction, chain of custody
- **Evidence Analytics, Search & Visualisation** – maps, timelines and relationships among data
- **Workflow Management** – evidence requests, automatic chrono-log tracking of requests

The PROSECUTOR PORTAL makes it easy to securely and electronically share evidence with the Crown Prosecution Service (CPS) so that investigators no longer scramble to share boxes of paper files, CDs and DVDs. It facilitates successful prosecutions by making disjointed evidence cohesive, and by providing tools to help you uncover all the facts of a case, while building an effective narrative.

The PUBLIC PORTAL improves community engagement by enabling businesses to easily register their private CCTV cameras and citizens to securely share tips, photos and video with police forces.

Contacts

About NICE Public Safety

NICE Public Safety solutions integrate and put into context information from many sources to help emergency control rooms and investigation departments reconstruct and understand the who, what, when, where and why of an incident. NICE Inform, the industry-leading digital evidence management (DEM) solution, gives emergency control rooms better insight into how to continuously improve their operations. NICE Investigate is the leading open, digital policing solution that automates and expedites the entire digital investigation process, helping to increase case clearance rates. Over 3,000 organisations worldwide rely on NICE public safety solutions.

About NICE

NICE (NASDAQ: NICE) is the worldwide leader of software solutions that deliver strategic insights by capturing and analysing mass quantities of structured and unstructured data in real time from multiple sources, including, phone calls, mobile apps, emails, chat, social media, and video. NICE solutions enable organisations to take the Next-Best-Action to improve customer experience and business results, ensure compliance, fight financial crime, and safeguard people and assets. NICE solutions are used by over 25,000 organisations in more than 150 countries, including over 80 of the Fortune 100 companies.

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