

RE-INVENTING CUSTOMER EXPERIENCE

Smarter and Faster Roadshow

Orlando • Philadelphia • NYC
Minneapolis • Dallas • Phoenix



NICHOLAS WEBB

Futurist, Technology CEO, Award-Winning
Inventor, Number One Bestselling Author

AGENDA

8:30 a.m. - 9:00 a.m.	Breakfast and Registration
9:00 a.m. - 10:00 a.m.	What Customers Crave - How the best organizations in the world drive customer loyalty, revenue and profit presented by Nicholas Webb with Q&A
10:00 a.m. - 10:40 a.m.	NICE and inContact, Elevate Your Customer Service to the Cloud
10:40 a.m. - 11:10 a.m.	NICE and Nexidia, Analytics Everywhere
11:10 a.m. - 11:45 a.m.	Experts Panel: Re-Inventing Customer Experience

Locations

Orlando, FL

September 12, 2017

Disney's BoardWalk Resort

Address: 2101 N. Epcot Resorts Blvd
Lake Buena Vista, FL 32830

Parking: Complimentary Parking Onsite
*Breakfast and refreshments will be served
*Includes lunch and networking with NUG

Minneapolis, MN

October 3, 2017

Target Headquarters (Brooklyn Park)

Address: 7000 97th Ave N.
Brooklyn Park, Minnesota 55445

Parking: Complimentary Parking Onsite
*Breakfast and refreshments will be served
*Includes lunch and networking with NUG

Philadelphia, PA

September 13, 2017

The Ritz Carlton Philadelphia

Address: 10 Avenue Of The Arts
Philadelphia, PA 19102

Parking: NICE Hosted Valet Parking
*Breakfast and refreshments will be served

Dallas, TX

October 4, 2017

The Westin Galleria Dallas

Address: 13340 Dallas Parkway
Dallas, TX 75240

Parking: Complimentary Parking Onsite
*Breakfast and refreshments will be served

New York, NY

September 14, 2017

New York Hilton Midtown

Address: 1335 Avenue of the Americas
New York, NY 10019

Parking: NICE Hosted Valet Parking
*Breakfast and refreshments will be served

Phoenix, AZ

October 5, 2017

Phoenix Marriott Tempe at The Buttes

Address: 2000 W Westcourt Way
Tempe AZ, 85282

Parking: Complimentary Parking Onsite
*Breakfast and refreshments will be served

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