

2016 FINANCIAL CRIME & COMPLIANCE RISK MANAGEMENT SURVEY

October 2016

Survey Background

WHAT

Survey exploring financial services professionals' **opinions on financial crime & compliance risk management**, especially as it relates to **efficiency of investigations and opportunities for improvement**

WHEN

Responses collected between **June and August 2016**

WHY

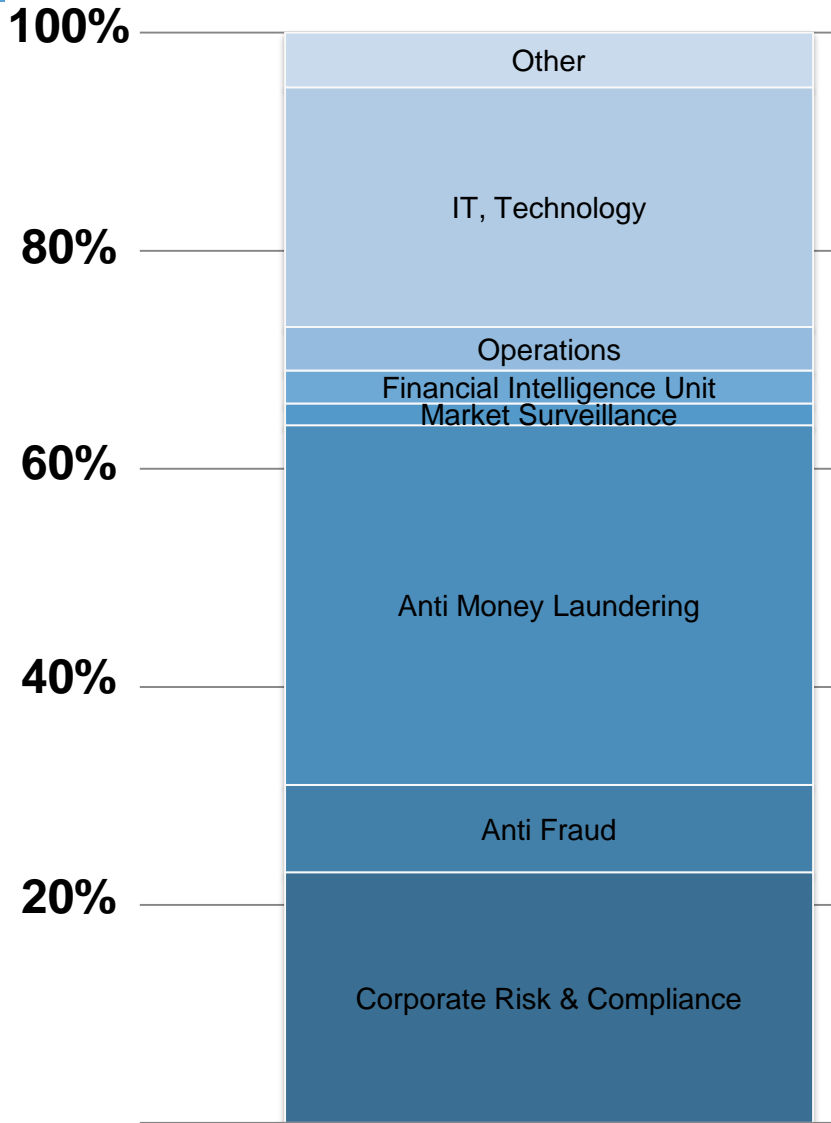
To **analyze trends and opinions** on how organizations approach **financial crime risk management**, learn about **challenges to investigation processes**, and **trends towards optimization**

HOW

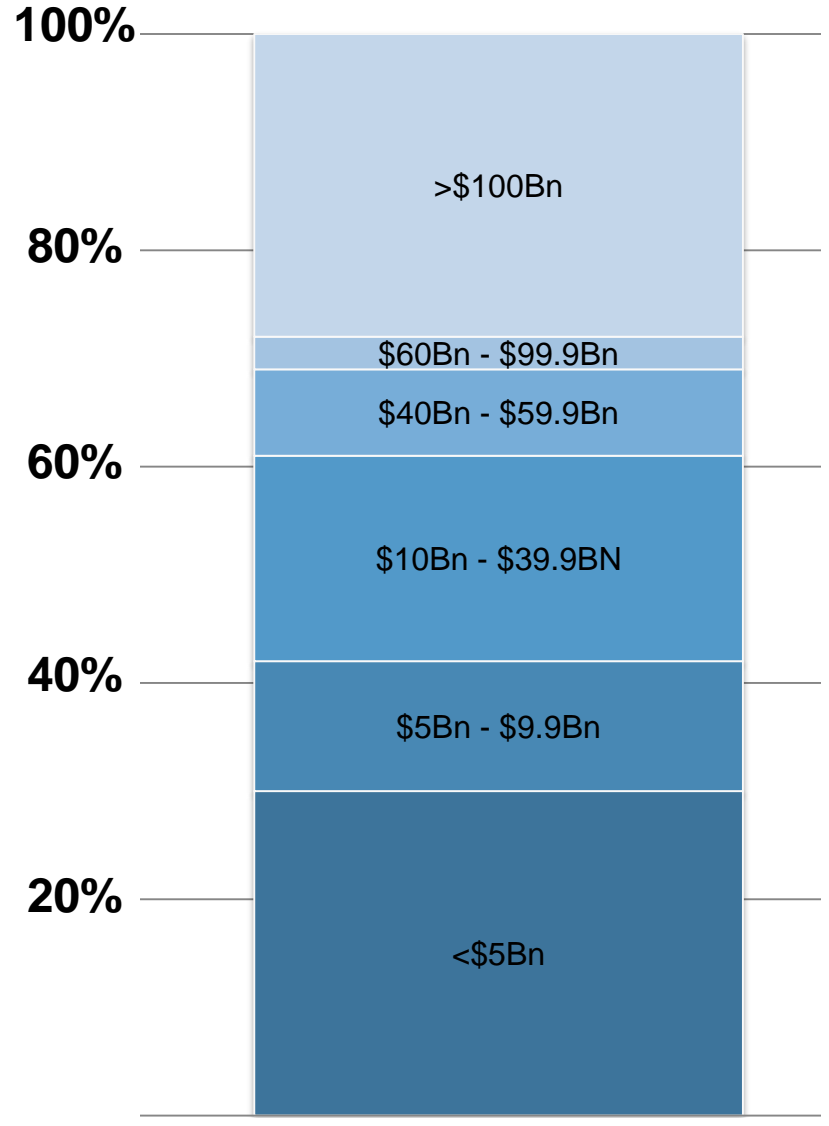
Global distribution via a **leading analyst firm**, other **market research collection vendors**, and **NICE Actimize customers**

Survey Background

2016 Financial Crime & Compliance Industry Survey



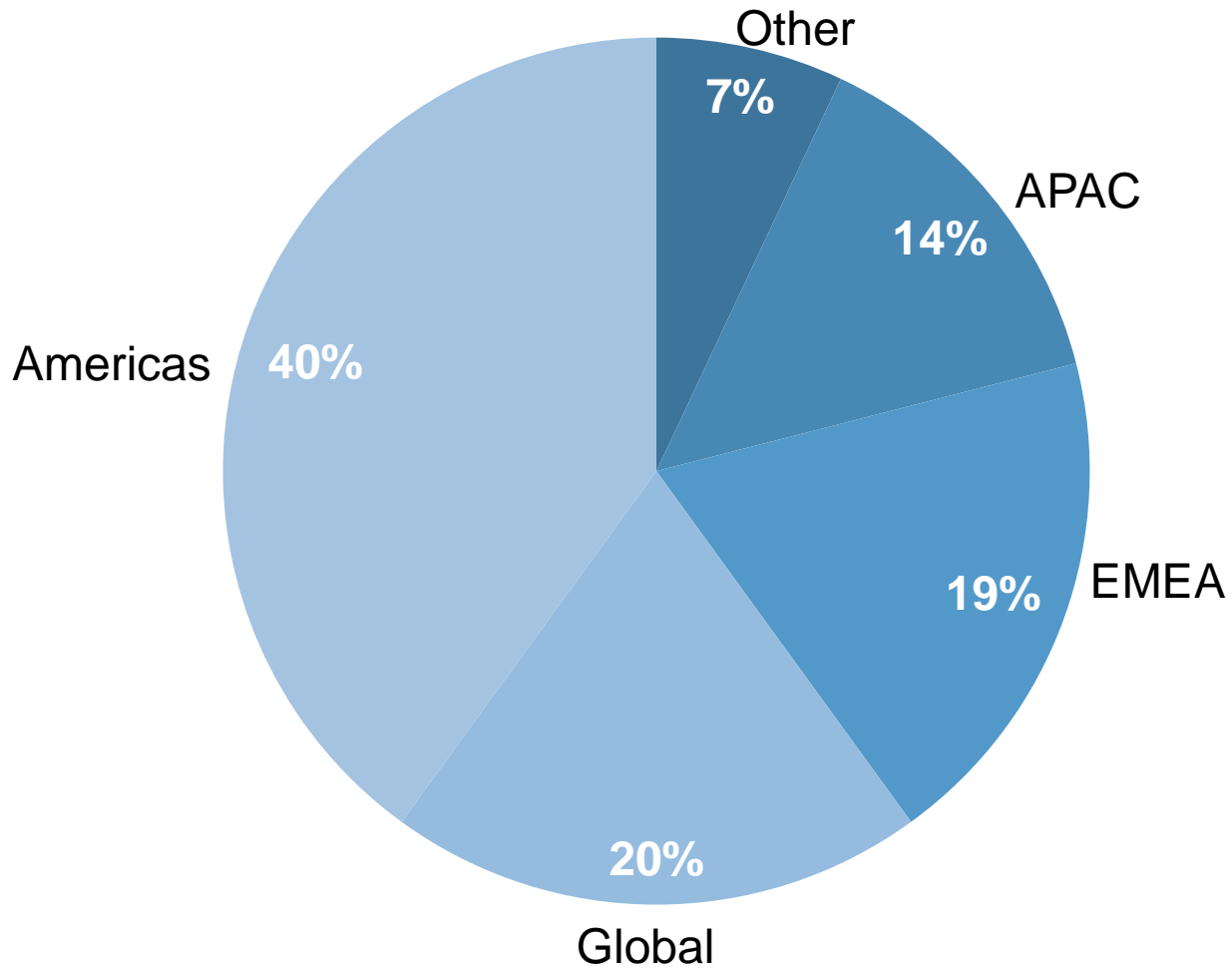
Primary Role



Organization Asset Size

Survey Background

Geographic Responsibility

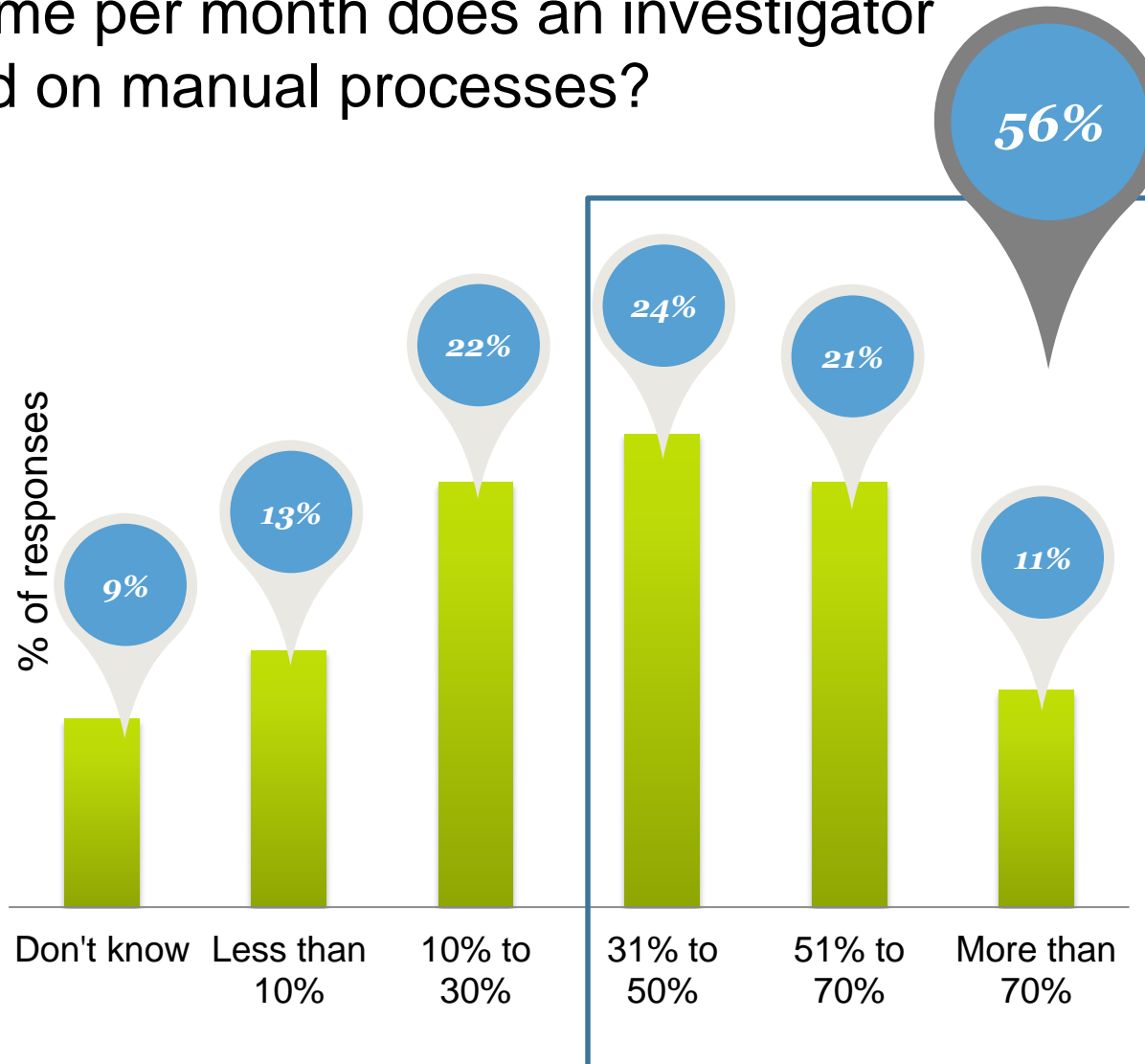


In thinking about a typical financial crime or compliance investigation, approximately what percentage of time per month does an investigator spend on manual processes?

In 2016, 56% of orgs spend more than 30% of time on manual activities.

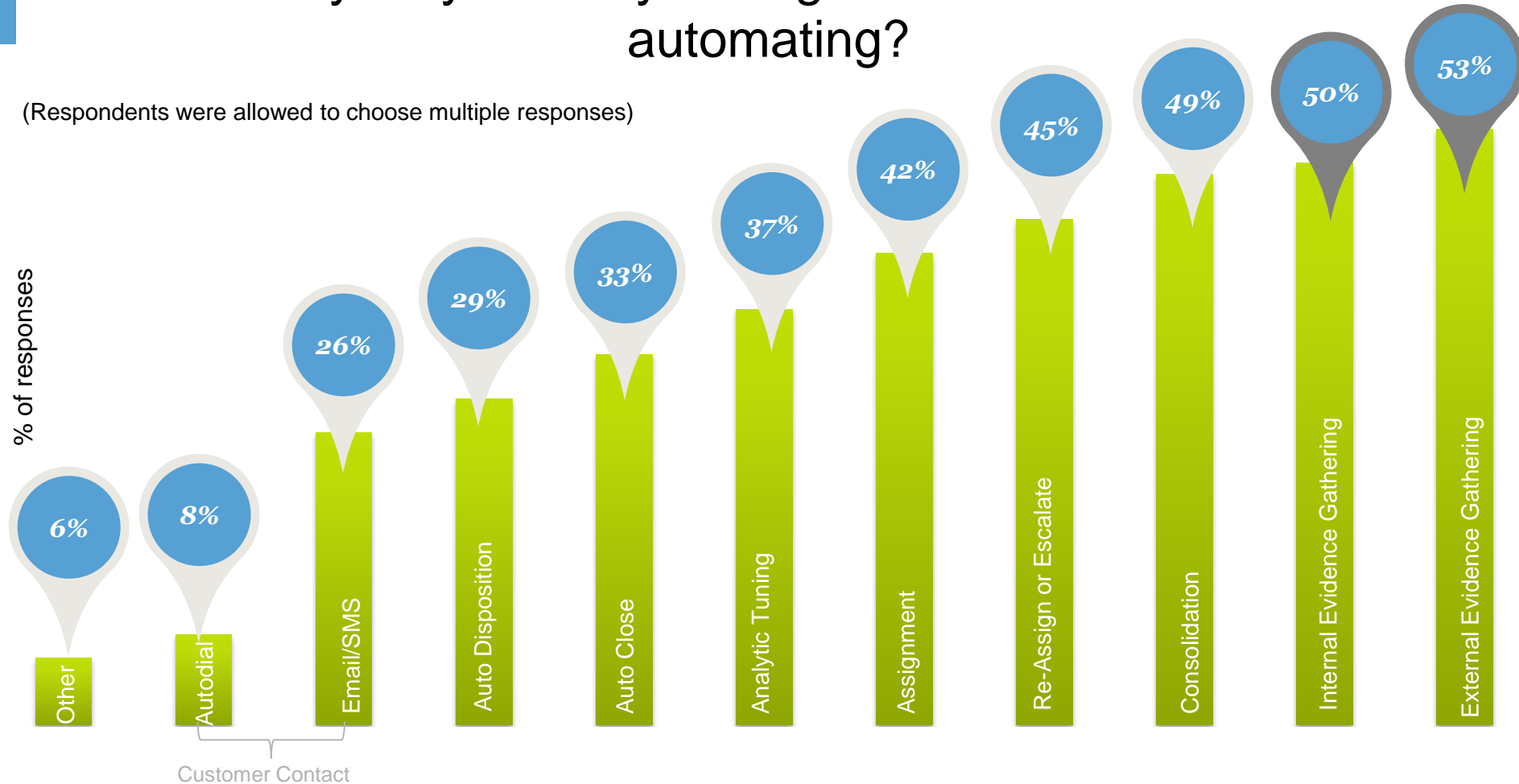
32% spend over half their time on manual processes, up from 28% in 2015.

There is a continued need to improve efficiency.



What triage and investigative activities that involve “human touch” today do you feel your organization would benefit from automating?

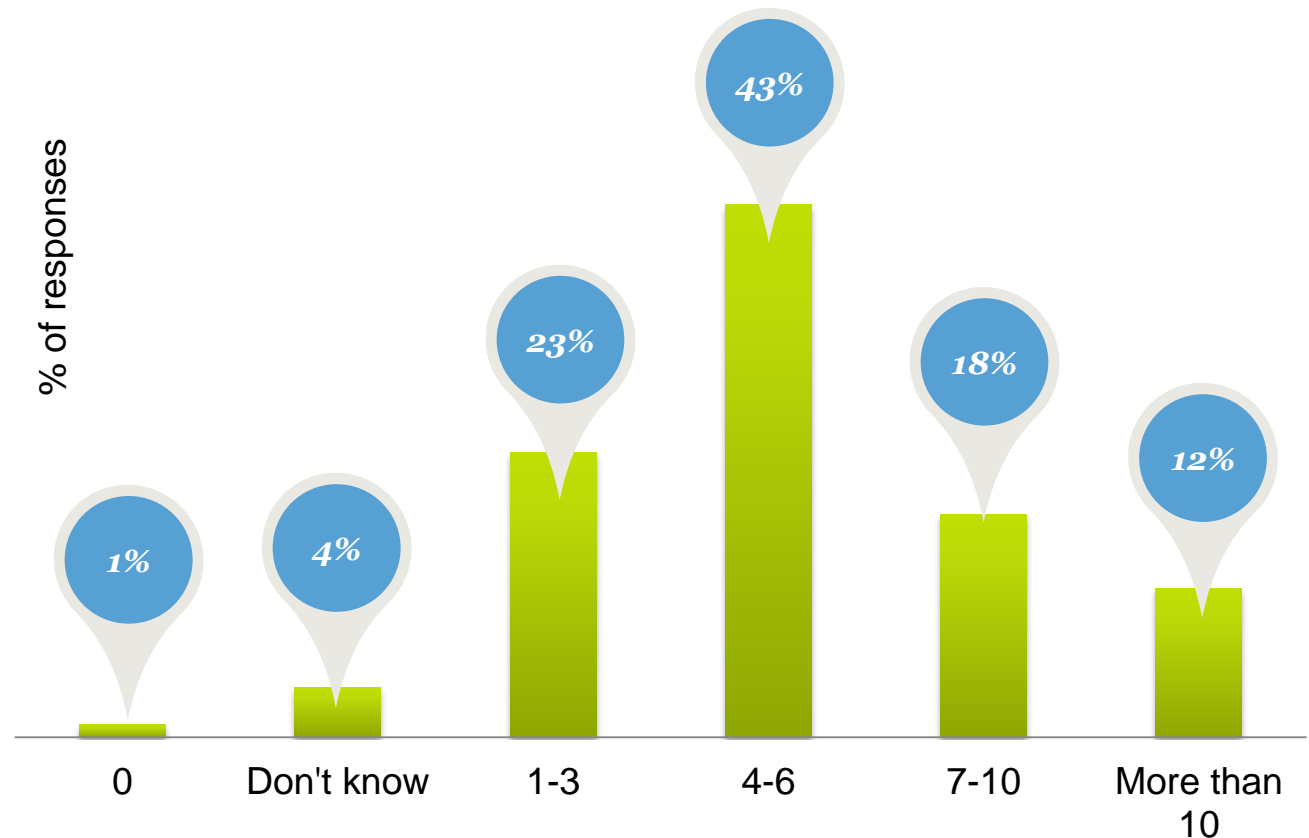
(Respondents were allowed to choose multiple responses)



There is ample room for automation.
Manual evidence gathering from both external and internal sources ranked highest.

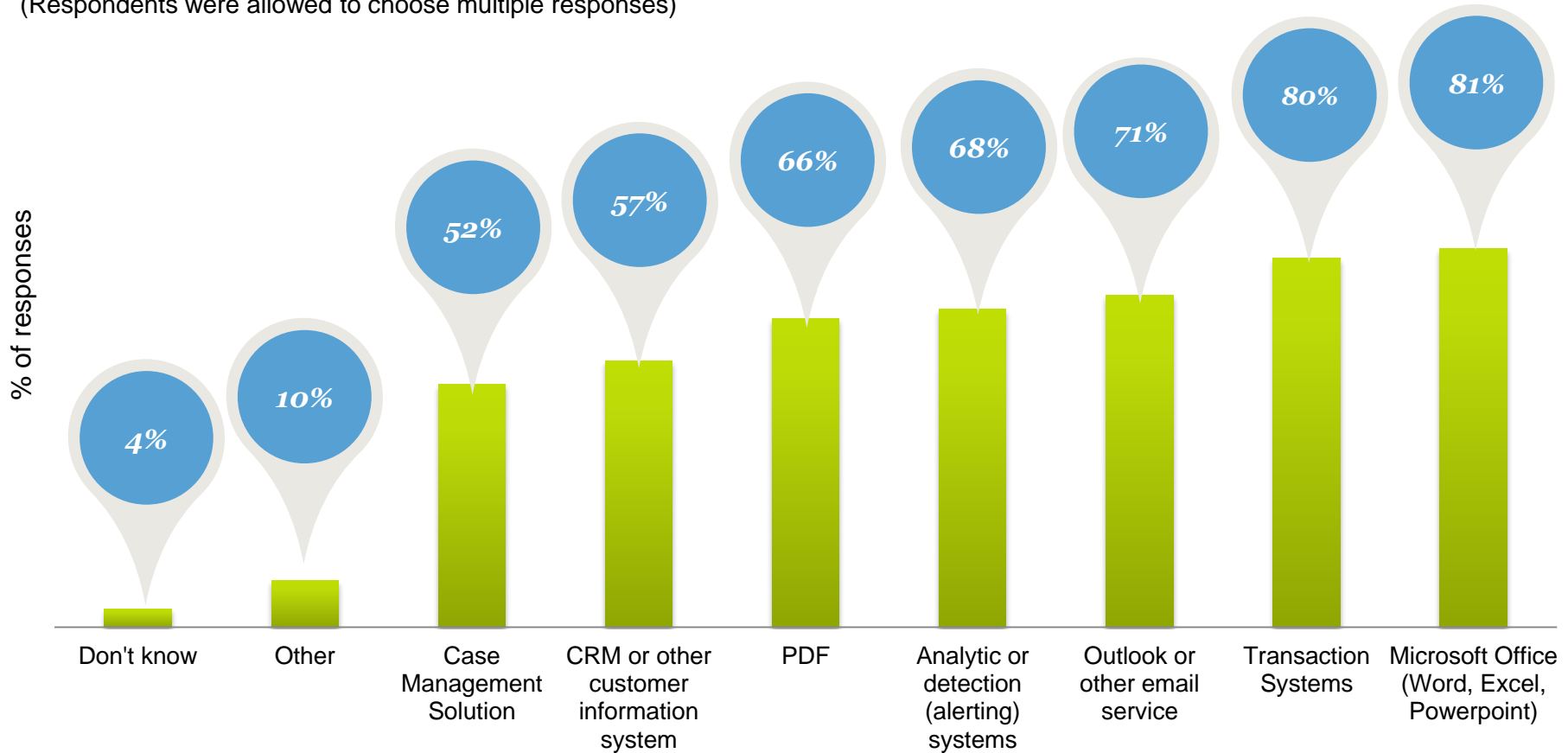
On average, how many systems or data sources are accessed during a “typical” financial crime and compliance investigation at your organization today?

Detection and analysis is still fragmented



What **internal** file systems or file types does your organization use during a financial crime and compliance investigation?

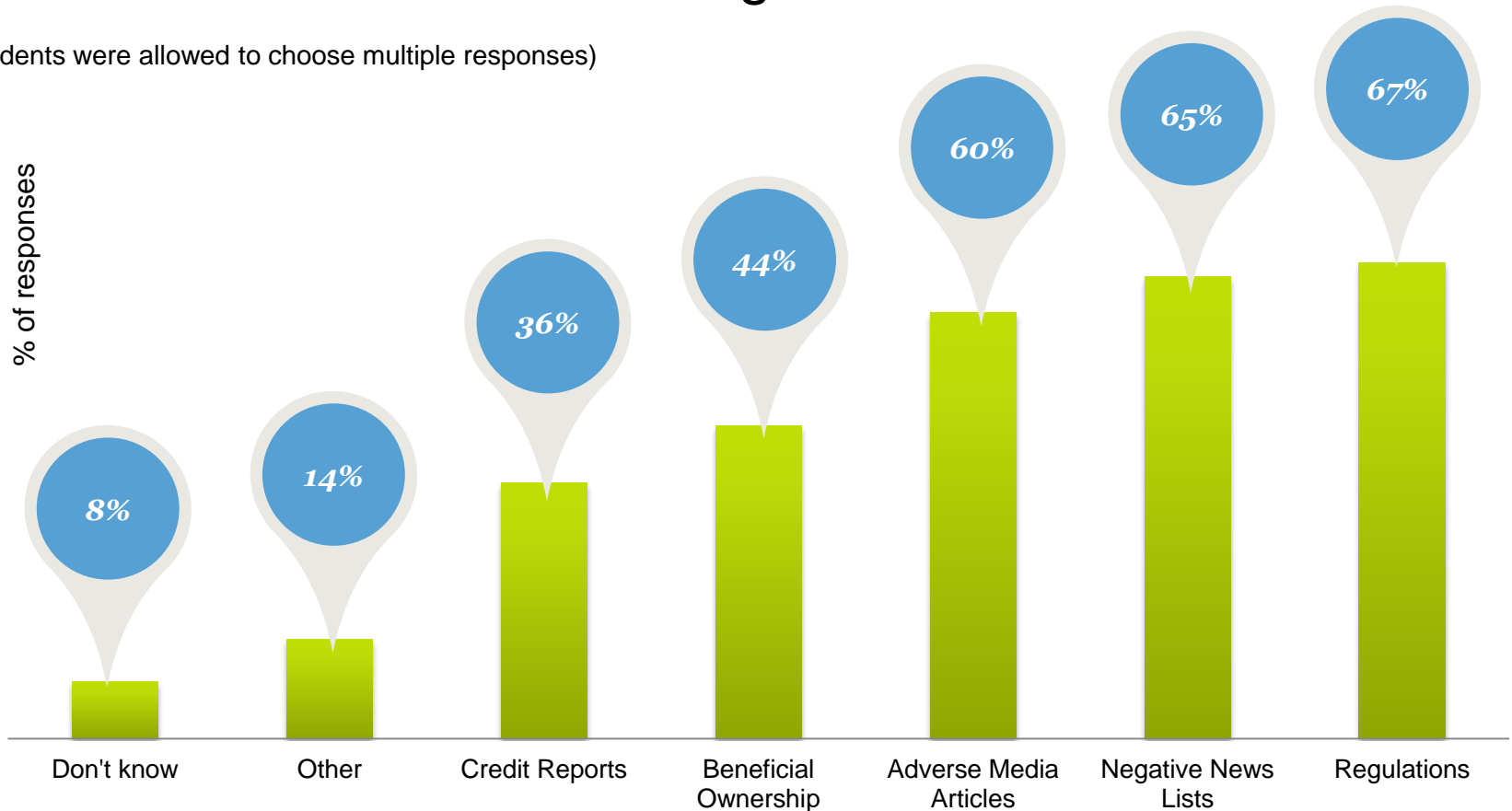
(Respondents were allowed to choose multiple responses)



Microsoft Office files are the most commonly accessed files during investigations, along with Outlook/other email services, and Transaction Systems

What types of **external**, third party, or public domain data does your organization use during a financial crime and compliance investigation?

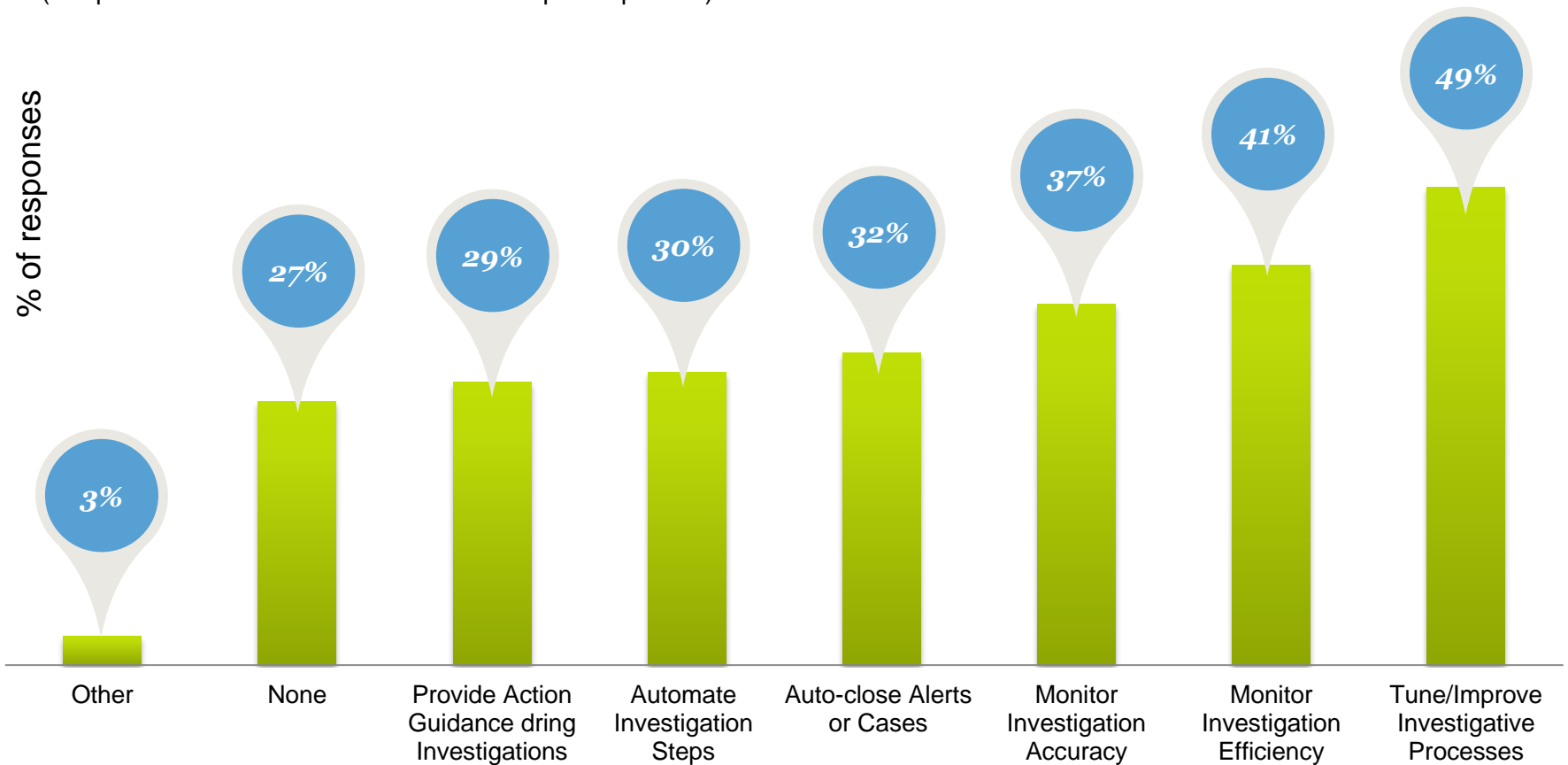
(Respondents were allowed to choose multiple responses)



Regulatory information is most commonly used, followed by Negative News Lists and Adverse Media Articles

Does your organization use analytics on financial crime and compliance investigative data to do any of the following?

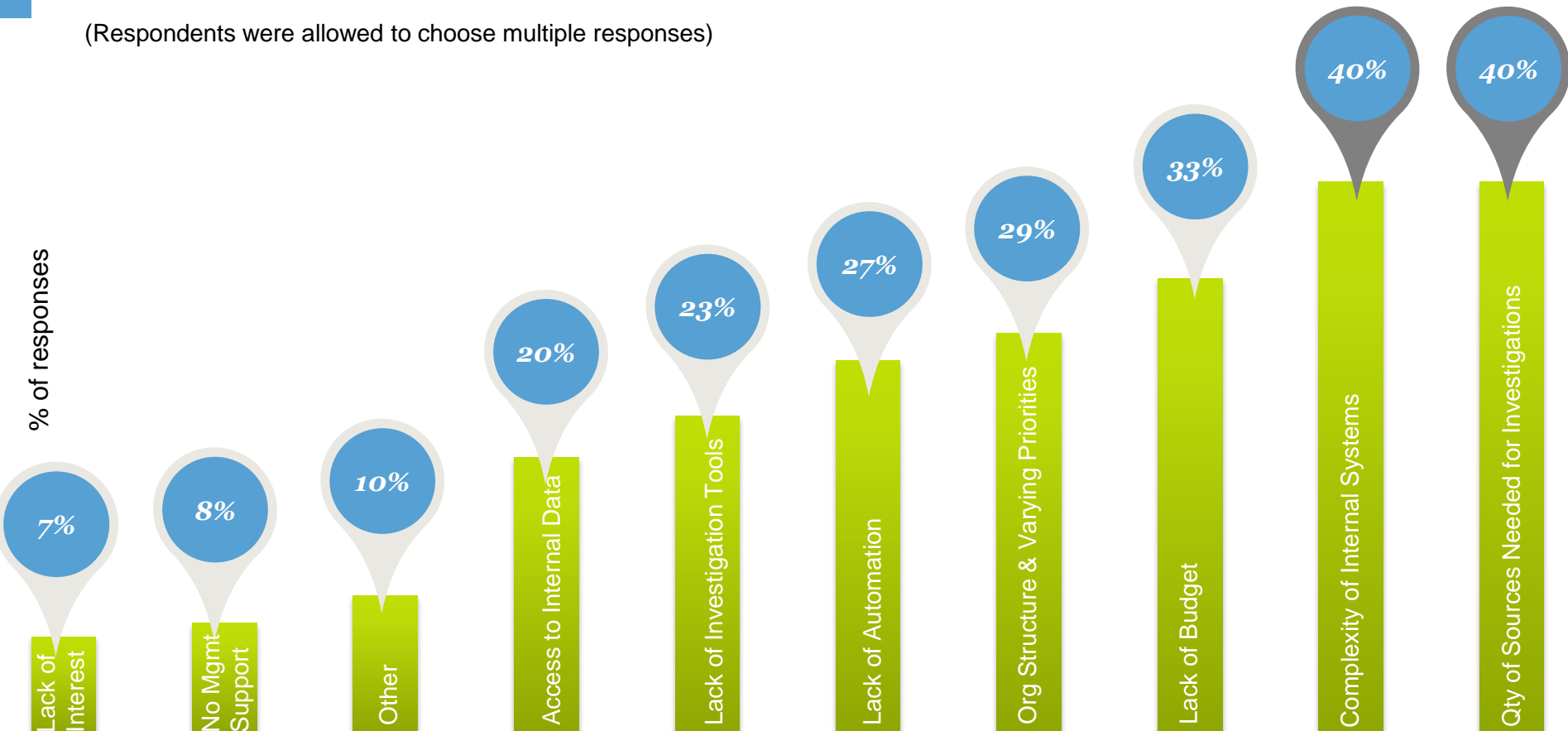
(Respondents were allowed to choose multiple responses)



Analytics is most commonly used to tune/improve investigative data, however over a quarter of organizations do not analyze investigation data at all.

What do you see as your organization's greatest challenges in optimizing investigation processes?

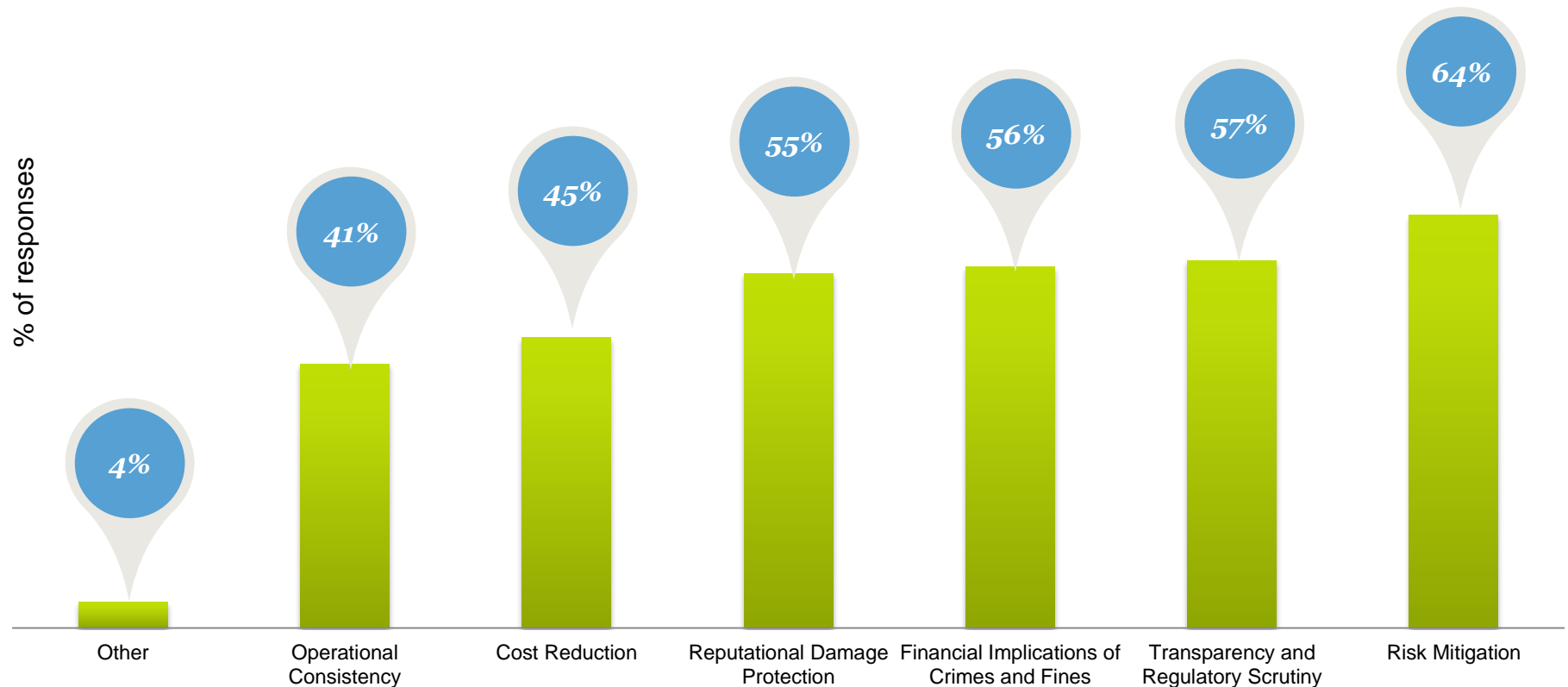
(Respondents were allowed to choose multiple responses)



Due to the disparate environment, the complexity and amount of existing systems are the top challenges that teams face in optimizing their processes

What are your organization's greatest drivers for optimizing investigation processes and systems?

(Respondents were allowed to choose multiple responses)



Risk Mitigation is the top priority.

Which of the following most accurately describes your organization's financial crime risk management processes and systems?

3X increase in automation and process integration in 24 months

Fully integrated: Processes and systems based on a unified technology architecture and data model



13%

35%

Semi-integrated: Processes and systems with some level of alignment and data sharing, but not fully integrated



69%

58%

Completely disparate: Processes and systems with little or no integration



18%

7%

% of responses

■ Today

■ In 24 months